



BRIGHT FROM THE START

Georgia Department of Early Care and Learning
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Brian P. Kemp
GOVERNOR

Amy M. Jacobs
COMMISSIONER

March 16, 2020

Dear Child Care Providers,

We appreciate your patience and understanding as we continue to work through the many questions and issues related to our response to COVID-19 in Georgia. In my email to you dated March 13, 2020, I requested that you let your CCS child care consultant know if you were choosing to close your program due to COVID-19. The request followed Governor Kemp's news conference expressing his support for decisions about school and child care closures being made at the local level.

Over the weekend, DECAL's IT Team worked to add the ability for you to report within your DECAL KOALA account whether your program is continuing to operate or if you have chosen to close your program. If you have already reported your status to your consultant via email or telephone, they will enter the information in KOALA for you. If you have not yet had the opportunity to report this information to DECAL, please follow these steps:

- Log in to your DECAL KOALA account at www.decalkoala.com
- From the Green Menu Bar, click Facility Update
- Click Operating Details
- Enter your program's COVID-19 info, in the Blue area

Additionally, for information on COVID-19, including DECAL's Frequently Asked Questions for each DECAL division please visit <http://www.dec.ga.gov/BFTS/Covid19.aspx>. Please continue to visit the following websites: the Governor's Office, Georgia Department of Public Health and the CDC for the latest and most accurate information.

Thanks for all you do for Georgia's youngest learners and their families.

Sincerely,

Pam Stevens

Pam Stevens

Deputy Commissioner for Child Care Services