

Quality Rated *Updates & Innovations*

Fall 2020





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2020 Quality Rated/CAPS Recap

2020 Goal: ALL eligible CAPS providers must be star rated (either 1, 2, or 3 stars) by December 31, 2020 to continue to receive CAPS funding.

To manage observations, Quality Rated instituted “cohorts.”

Before COVID-19 Pandemic, DECAL reached considerable success in meeting goal, QR observations are currently suspended.

Goal has been extended until at least **December 31, 2021.**

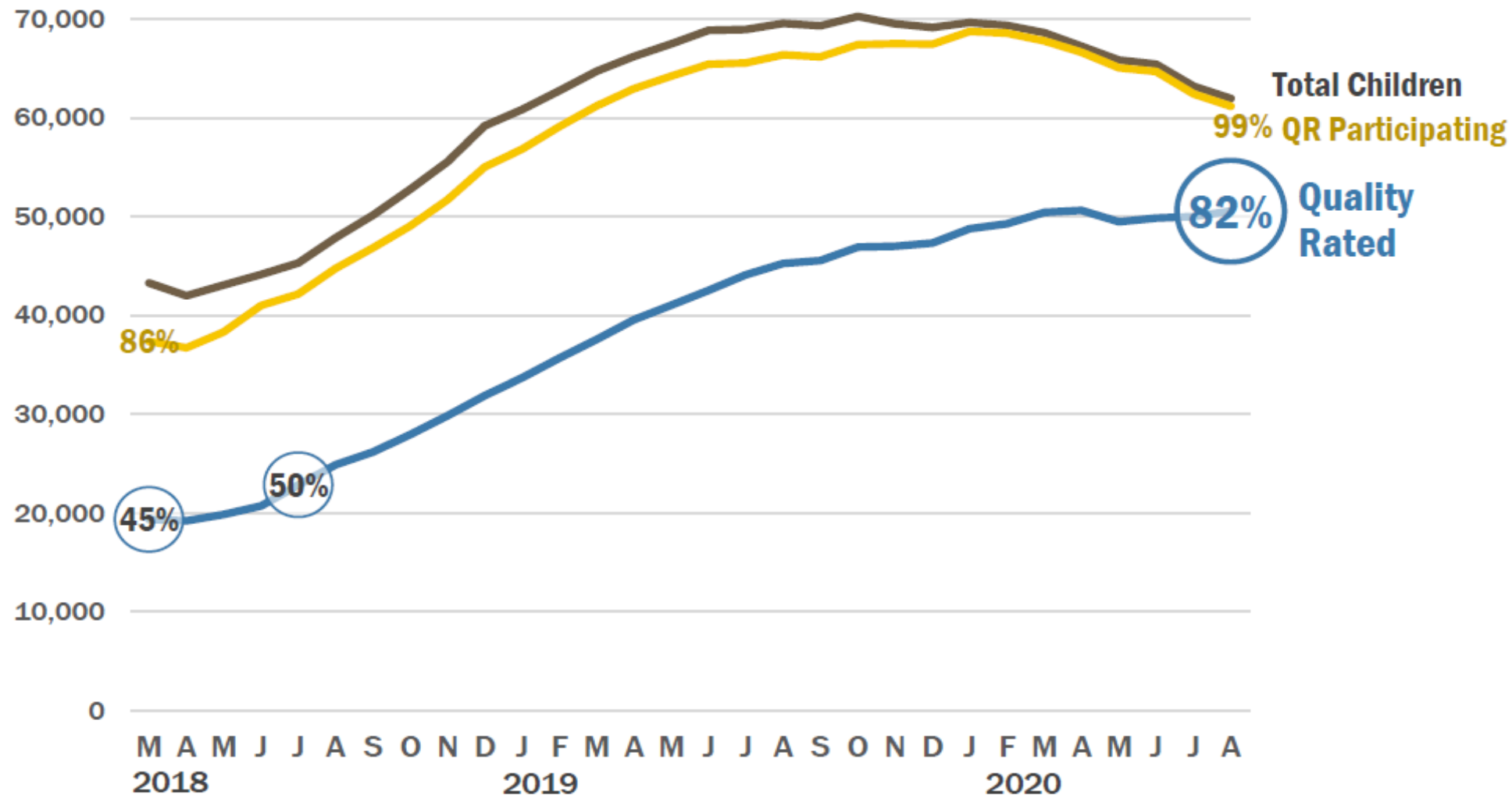


COVID-19 Related QR Response

- **Creation of a temporary one-star option for providers in cohorts 1 and 2**
 - Submitted portfolios earns at least 15 points
 - Rating is valid until December 31, 2021
 - Providers receiving temporary rating will need to select a 2021 Cohort
 - Over 168 providers have received the temporary one-star rating.
 - Quality Rated is in the process of expanding this temporary option.



82% of children receiving CAPS Scholarships are at a **Quality Rated** provider



What's New For 2021?



2021 Policy Changes

- New CAPS/QR Deadline: At least until December 31, 2021
- Programs with rating expiration of 2021 extended until 2022
- Continued suspension of Requests for Voluntary Reassessments in 2021
- Temporary Alternate Rating Options (TARO) for programs rating in the first half of 2021 (cohorts 1 & 2)
- Quality Rated on-site observations (Traditional) suspended until at least July 1, 2021 (cohorts 3 & 4)
- Re-training and reliability observations could resume prior to July 1, 2021 based on conditions at the time.



Temporary Alternate Rating Option (TARO)



TARO: Temporary Alternate Rating Options

Why Are We Doing This?

- TARO represents an opportunity for providers to participate in a safe initiative that will support you in raising and maintaining quality.
- TARO also represents an opportunity for providers to increase their CAPS reimbursement.
- TARO will feed into the state's planned research and subsequent revisions of Quality Rated.



TARO: Temporary Alternate Rating Options

What is it?

- A process for awarding ratings while live observations are on hold.
- This process will allow providers the choice to achieve a one- or two-star rating that will be valid for one year.
- 2 options: **Portfolio Only** or **Portfolio + Quality Rated Virtual Process (QRVP)**.
- During this Fall, the process is for **initial** ratings.
- Becomes the system to rate programs in 2021 Cohorts 1 & 2

Quality Rated is looking into a similar process for rerates



TARO at a Glance

Option A: Portfolio Only

This process was successfully piloted Summer 2020

- Provider submits portfolio
- Portfolio scores a minimum of 15 points
- 1-star rating awarded for 1 year



TARO at a Glance

Option B: Portfolio + QRVP

- Provider submits portfolio **and** completes the Quality Rated Virtual Process (QRVP).
- QRVP is 12 weeks of collaborative and guided continuous quality improvement activities that earn process quality points
- Can achieve a 1- or 2-star rating through a combination of points from the portfolio and QRVP.

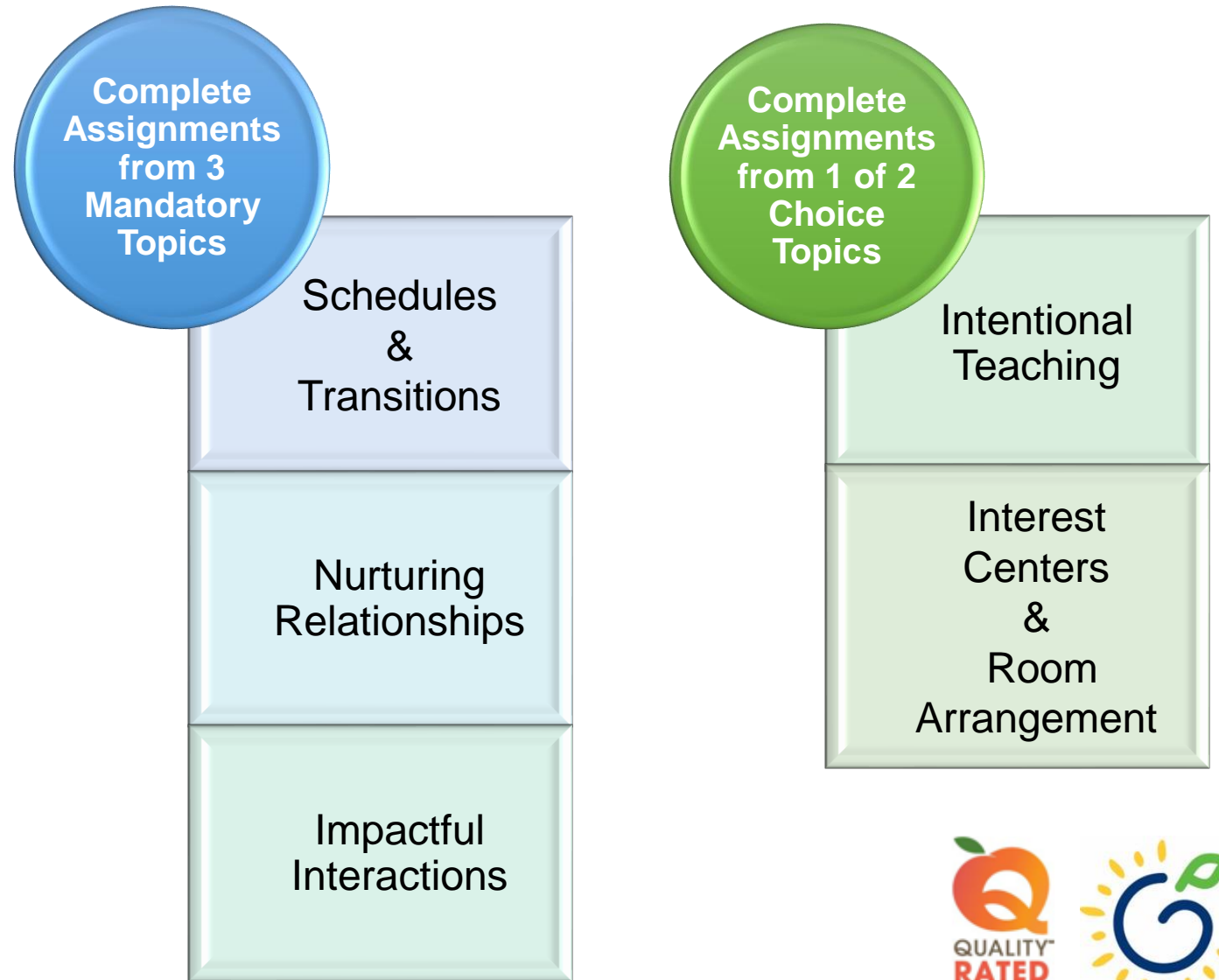
Pilot - Fall 2020.



Quality Rated Virtual Process (QRVP)

- **Completion of 4 out of 5 Topic Assignments**
 - Collaboration with a CCR&R TA and a Quality Rated Improvement Guide (QRIG)

How it Works



4 Topic Assignments – 12 Collaborative Weeks

Prerequisite Assignment

Foundational knowledge of the topic – completion required no points earned

- Topic Introduction Required Webinar Viewing and Readings
- Continuous Quality Improvement (CQI) Guided Discussion with TA

Required Assignment

Application-based tasks related to topic – earn points

- Task 1. CQI Guided Discussion Summary Report
- Task 2. Topic Webinar Quiz
- Task 3. Demonstrated Quality Practices – video clips or photographic evidence
- Task 4. What We Do Activity – in-depth quality improvement evidence of practice

Optional Assignment

Training task that stretches understanding – earn points

- DECAL training hours (Olli)
- Self-evaluation inventory tool



Fall 2020 Pilot and Timeline



FALL Pilot and Timeline

What is it?

Condensed version of the QRVP

- 8-week scripted process to work through the 4 topic assignments.
- Limited to 40 programs, 5 child care centers from each of the 6 R&R regions, and 10 family child care learning homes statewide.
- Hold harmless.

What we hope to learn:

- How well the QRVP works for providers, CCR&R TA, and QR staff.
- If the assignments are appropriate, achievable, and meaningful.
- What if any changes are needed to take QRVP to scale in 2021.
- Inform future QR system revision
 - Inclusion of a virtual component
 - Explore remote program quality monitoring between ratings.



Fall Pilot Period: Who is Eligible?

Option A: Portfolio Only

- 2020 Cohorts 1 & 2 providers who did not request temporary rating but earned 15 portfolio points.
- Providers in 2020 Cohorts 3 & 4.

No limit to the number of eligible providers who can participate during Fall 2020 pilot period. Expanded to 2021 Cohorts 1 & 2 slots.

Option B: Portfolio + QRVP

- 2020 Cohorts 1 & 2 providers who received a temporary 1-star rating Summer 2020.
- 2020 Cohorts 1 & 2 providers who did not request temporary rating but earned 15 portfolio points.
- Providers in 2020 Cohorts 3 & 4.

*Limited to 40 providers during Fall 2020 pilot period.
Expanded to 2021 Cohorts 1 & 2 slots.*



Fall 2020 Pilot Timeline

September 30

Eligible providers receive survey and select Option A or Option B for Fall participation.

October 20

Option B: QRVP group selected and notified.

November 30

Portfolio submission window for group A closes.

October 13

Survey closes.
Portfolio submission window opens for Option A group.

October 30

QRVP Pilot begins.
Portfolio submission window opens for Option B group.

December 31

Option B: QRVP Pilot ends and portfolio submission window for group B closes.



A Moment with CAPS

Shawnell Johnson - Family Support Director



Additional Quality Rated Updates



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2021 Published Cohort Dates

2021 Cohort	Portfolio Submission Window	Observation Process & Window	Rating Announcement Window
Cohort 1 TARO	January 4 – 29, 2021	Option B - QRVP February 1 – April 30, 2021	May 2021
Cohort 2 TARO	March 1 – 31, 2021	Option B - QRVP April 1 – June 30, 2021	July 2021
Cohort 3 Traditional	May 3 – 31, 2021	On-site Observation July 1 – September 30, 2021	August – October 2021
Cohort 4 Traditional	August 2 – 31, 2021	On-site Observation October 1 – December 31, 2021	November 2021 – January 2022

Targeted Release November 10



How You Get a 2021 Cohort

- Unrated providers in 2020 Cohorts 1-4 who are not part of the Fall 2020 TARO Pilot will be automatically switched to a 2021 Cohort when they launch on November 10. Two-week opportunity to change the switched cohort:
 - Unrated 2020 Cohort 1 & 2 > Cohort 1/2021 (TARO Option A or B)
 - Unrated 2020 Cohort 3 > Cohort 2/2021 (TARO Option A or B)
 - Unrated 2020 Cohort 4 > Cohort 3/2021
- Providers due for required reassessments in 2020 (extended to 2021), and those who received a temporary 1-star rating (May-July 2020), will select a 2021 Cohort after the 2-week selection period for those who were automatically switched.
- Providers that are participating in the Fall 2020 TARO Pilot will select a 2021 slot if they do not earn a temporary rating - they will not be 0-rated.



Update on the 2020 Bonus Payments



- Signing bonuses are currently being paid.
- Rating incentive payments include a program bonus, director bonus, and teacher bonuses – based on 2020 cohort selected.
- Partnering with Communities 4 Children (C4C), website for programs to create their account will be launched October 9th.



Next Steps For You

- Consider participating in the TARO Fall 2020 Pilot.
- Respond to the Pilot Survey.
 - Option A - Portfolio Only, or
 - Option B - Portfolio + Quality Rated Virtual Process (QRVP).
- View a recording of this webinar on the DECAL website Quality Rated page.
- Make plans to select the 2021 Cohort of your choice if you do not participate in the TARO Fall Pilot.
 - Remember Cohorts 1 & 2 will be TARO cohorts.
- Be on the lookout for more information coming soon if you are eligible for a 2020 Rating Incentive payment.



Questions



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Thanks!

QR Help Desk: 1-855-800-7747
QualityRated@dec.al.ga.gov